

# MONHEGAN HOUSE

*Terms and Conditions for all bookings*

## CANCELLATION POLICY

\*\*\* The Monhegan House has a strict 30 day cancellation policy (60 days for suites). With 30(60) days notice of cancellation, deposits are refunded in full less a per room fee of \$30.00 (\$50.00 per room for ground floor suites). With less than 30(60) days notice of cancellation, deposits are refunded only if all same type (suite, double or single) rooms are fully booked. \*\*\*

## HOTEL POLICIES

The Monhegan House is a completely SMOKE FREE property. There is no smoking permitted inside any building, on the fire escape or anywhere on the Monhegan House grounds. If you must smoke, please do so elsewhere. Please DO NOT dispose of cigarette butts in our trash cans. Please inquire at the front desk if you can't dispose of them elsewhere. Any guest in violation of this rule is subject to immediate eviction and will be charged a minimum of \$250.00 for smoke abatement.

The majority of our guest rooms do not have private bath facilities within the room. These rooms utilize detached, centrally located bathroom facilities on the first and second floors. There are multiple individual private shower rooms (one being a tub shower) and multiple individual private half-baths (sink and toilet) on the first floor as well as two individual private half-baths on the second floor. Guests staying on the top floor must walk down one flight to access a half-bath and two flights to utilize a shower room.

Check in time is 1:00 pm. Rooms may be available earlier - please inquire upon arrival. Check out time is 9:45 am. Unfortunately, due to our unique location, we are unable to accommodate late checkout times.

Luggage transport to and from the ferry landing is complimentary. Please clearly label all baggage and identify your luggage to our driver upon arrival. The Monhegan House is not responsible for any unattended luggage left on the dock. All luggage must be identified at checkout to ensure transport to the correct ferry. The front desk will tag all luggage appropriately. The Monhegan House is not responsible for any unidentified luggage left anywhere in the lobby.

The Monhegan House graciously asks that guests observe quiet time in all areas of the hotel, inside and out, from 10:00 pm until 6:30 am so that all our visitors enjoy a relaxed and restful experience.

The Monhegan House does not allow pets of any kind.